



FEES APPLICABLE AS AT 1 JUNE 2018

❖ DOMESTIC TICKETS – REFUNDS

✓ Unused or partial Use Full Fare Tickets	VT 3,000
✓ TKIT420 Tickets	VT 3,000
✓ SDOMAP Tickets or TDOMAP Tickets	50%
✓ Electronic Miscellaneous Documents	VT 3,000

❖ INTERNATIONAL TICKETS – REFUNDS PROCESSING FEE

✓ Reissue Fees:	TSUPER FARES	VT 10,000
	QEARLY4 FARES	VT 8,000
	SMART FARES	VT 4,000
	SUPER SPECIAL FARES <i>(Refund of taxes only)</i>	Loss of Fare
	EARLYBIRD FARES <i>(Refund of taxes only)</i>	Loss of Fare
	SMART FARES <i>(Refund of taxes only)</i>	Loss of Fare
	FULL/FLEXIBLE FARES <i>(+ Domestic Tickets)</i>	VT 3 000

❖ OTHER FEERS

✓ Credit Card Processing Charge	3%
✓ ETA Visa Processing Charge	VT 5,000
✓ NO-SHOW Fee (Domestic)	VT 3,000
✓ NO-SHOW Fee – per applicable terms & conditions of fare	
✓ Immigration Bond Itinerary	VT 5,000
✓ Name Change Fee	VT 5,000
✓ E-Ticket Reprint for Other Airline	VT 1,000

❖ GROUP BOOKINGS:

✓ Minimum group size is 10 adults	
✓ Group deposit per person – nonrefundable	VT 5 000
✓ Group airfare: refer to Sales Office	
✓ Terms & Conditions apply: refer to Sales Office	